

EMPLOYMENT OPPORTUNITY

CambridgeSoft, an innovative scientific software, located in Cambridge, MA. If you ready for the next challenge, or know an appropriate candidate, with a chemistry or biochemistry background, could you please forward this opportunity to them?

Job Code: SVC564

Professional Services Manager- (Cambridge, MA)

Department: Service

Description

The Professional Services Manager will be responsible for leading and delivering chemically intelligent information technology solutions for end clients in the pharmaceutical and chemical industries. You will be the key customer interface for setting client expectations and delivering project quality. Some of the responsibilities of this position include: Requirements analysis Installation of CambridgeSoft products Configuration of CambridgeSoft products (mostly using SQL and XML) Customizations (using Visual Basic 6) Training Documentation User and Administrator on-site support Travel required

Experience

BS, MS and/or PhD in Chemistry or Biochemistry, or 2-5 years of experience in the Pharmaceutical, Life Sciences, or Bioengineering Industries. Strong knowledge of chemically or biologically intelligent information technology solutions. Experience reading and writing scripting languages such as Visual Basic and XML. Experience with relational databases, preferably Oracle, including the ability to read and write SQL queries. Experience in setting and managing client expectations. Strong writing, communication, organization and computer skills. Experience working within projects operating within a software development lifecycle (SDLC) process. Demonstrated experience in taking the initiative and working independently.

Position Type: Full Time

Location: Cambridge, MA - United States

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To Submit your resume via email, please email your resume to careers@cambridgesoft.com. please be sure to include the Job Code: SVC564 in the subject line.

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